# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>1</td>
</tr>
<tr>
<td>IMAP at-a-glance</td>
<td>2</td>
</tr>
<tr>
<td>Logging In</td>
<td>3,4</td>
</tr>
<tr>
<td>Understanding The Components Of IMAP</td>
<td>5,6</td>
</tr>
<tr>
<td>Buttons and Features</td>
<td></td>
</tr>
<tr>
<td>- Districts Box</td>
<td>7</td>
</tr>
<tr>
<td>- Work In Progress Box</td>
<td>8</td>
</tr>
<tr>
<td>- To Be Verified Box</td>
<td>9</td>
</tr>
<tr>
<td>- Committed Box</td>
<td>10</td>
</tr>
<tr>
<td>Map Display</td>
<td>11,12</td>
</tr>
<tr>
<td>Viewing A Polygon</td>
<td>13,14</td>
</tr>
<tr>
<td>- Viewing A Polygon - Alternate Method</td>
<td>15</td>
</tr>
<tr>
<td>Adding a Polygon</td>
<td>16,17</td>
</tr>
<tr>
<td>Deleting A Polygon</td>
<td>18</td>
</tr>
<tr>
<td>Modifying A Polygon</td>
<td>19,20</td>
</tr>
<tr>
<td>The Polygon Transaction Process</td>
<td></td>
</tr>
<tr>
<td>- Explanation</td>
<td>21</td>
</tr>
<tr>
<td>- Districts Box</td>
<td>22</td>
</tr>
<tr>
<td>- Work In Progress Box</td>
<td>23</td>
</tr>
<tr>
<td>- To Be Verified Box</td>
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<tr>
<td>- Committed Box</td>
<td>25</td>
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<tr>
<td>Exiting IMAP</td>
<td>26</td>
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<tr>
<td>Activation Date for New or Changed Polygons</td>
<td>26</td>
</tr>
<tr>
<td>APPENDIX</td>
<td></td>
</tr>
<tr>
<td>Polygons Drawn Outside County Boundaries</td>
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INTRODUCTION

IMAP is an online application that allows underground facility owners to view, add, modify and delete polygons from their active database. The following pages will explain the process you must follow to accurately work on your database with the Utility Notification Center using IMAP. We recommend that you have IMAP up and running while you read this manual, so that you can try out certain features as you learn about them. Welcome to IMAP!

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After logging into the IMAP system, the user adds a NOTIFICATION POLYGON into the base map showing the whereabouts of a particular facility. This process allows them to be notified when work is being done near this area, through OCC’s PRISM technology.

The user wants to create a new NOTIFICATION POLYGON within the base map for future notifications for a specific area(s).

They log in to IMAP.

New polygon being added to database by the user.

Existing notification polygons already in our database system.

Prism’s map interface, showing a LOCATE POLYGON being drawn.

Here, you can see the LOCATE POLYGON covers a portion of the new notification polygon that was added by the user. Now that the user has successfully added the notification polygon to the map, Prism will automatically notify the user.

After the new NOTIFICATION POLYGON has been added to the database maps, Prism works with this new information so when a LOCATE POLYGON is drawn in the area near the newly added facility, the user is directly informed.

Here’s a quick rundown of how IMAP is used to help get Facility Operators notified quickly and accurately.
1. Go to www.callbeforeyoudig.org

2. Select Montana by clicking on the corresponding button/link.

3. Click the Contractors button. This will bring you to the ITIC/IMAP Login screen.
3. At the **UTILITY NOTIFICATION CENTER Login/Registration Screen** enter your email address and password and click **Login**.

Then click "**Edit Member Map**” to access IMAP.

**REMEMBER:** IF YOU CLICK THE ‘BACK’ AND ‘NEXT’ BUTTONS AT THE TOP OF YOUR BROWSER (i.e. FIREFOX, INTERNET EXPLORER, SAFARI etc.). ALL THE INFORMATION ALREADY ENTERED WILL BE DELETED!
UNDERSTANDING THE COMPONENTS OF IMAP

(After Clicking ‘Edit Member Map’ on the Main Menu)

The **Location Information** box will appear. The Location Information box is used to select the state, county, and district code you would like to work with.

Once you have made your selections within the Location Information box, click **GO**!

The rest of the IMAP components will appear. You will see four similar boxes, labeled **Districts**, **Work In Progress**, **To Be Verified**, and **Committed**.

The **Districts**, **Work In Progress**, **To Be Verified**, and **Committed** boxes are used to create “transactions” which are specific instructions for deleting, editing, or creating new district polygons. They also display information on currently active polygons, or pending transactions.

Below these four, you will see the **Map Display**. (Next Page)
The **Map display** is the geographic context in which you create **new**, and edit or delete **existing** notification polygon[s]. It can also be used to view your currently active district polygons on the map.

**Please note:**

When initially loading the Map display, you will be presented with a Google-based map. Another viewing option, OCC, is our internal map, which you will need to select before you may confirm any transactions. The third option, Satellite, is a combination of the Google map and satellite imagery.
Now that we have reviewed the basic components of IMAP, let’s look at the buttons and features found in the **Districts**, **Work In Progress**, **To Be Verified**, and **Committed** boxes.

### DISTRICTS BOX

- **GoTo** • causes the map to zoom in and center on the currently selected polygon(s).
- **Clr** • “unchecks” any currently selected polygons in the **Districts** box.
- **All** • selects all polygons in the selected county and district.
- **Scroll to Beginning/End** • scrolls to the beginning or the end of the polygon list.
- **Scroll Fwd/Back** • scrolls back or forward one item on the polygon list.
- **Scroll To** • Enter the Record ID number you would like to display in the blank field, then hit the **Scroll To** button. The Record ID will be displayed in the list.
- **GoTo (1)** •
- **Clr (1)** •
- **All (3)** •
- **History** • displays some history information on the district polygon or transaction.
- **Modify** • edits the currently selected active polygon. This will create a transaction, which will appear under the **Work In Progress** box.
- **Delete** • removes the selected polygon from the database. This will create a transaction, which will appear under the **Work In Progress** box.
- **Delete All (3)** • removes all polygons in the **Districts** box. This will create several transactions, all of which will appear in the **Work In Progress** box.

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WORK IN PROGRESS BOX

**GoTo** causes the map to zoom in and center on the currently selected polygon(s).

**Clr** "unchecks" any currently selected polygons in the Work In Progress box.

**All** selects all polygons in the selected county and district.

**Edit** allows edits to be made to the currently selected transaction. The edits can be made using the map interface (see the section on Modifying a Polygon on page 19 for instructions on how to manipulate polygons.).

**Submit** submits the currently selected polygon transaction to the To Be Verified box for final review.

**Submit All** submits all polygon transactions currently residing in the Work In Progress box to the To Be Verified box for final review.

**Abort** terminates the selected transaction, removing it from the system entirely.

**Abort All** terminates all polygon transactions currently residing in the Work in Progress box, removing them from the system entirely.

**Hide/Show** Click this button to hide (or 'minimize') the selected box, or show it again after it has been hidden.

**History** displays some history information on the district polygon or transaction.

**New** creates a new district polygon. This will create a transaction, which will appear under the Work In Progress box.

**Submit All (6)**

**Abort All (6)**

**Submit (5)**

**History (5)**

**New (5)**

**Edit (5)**

**Abort (5)**

---

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</table>
**Buttons and Features (Continued)**

**To Be Verified Box**

- **GoTo** causes the map to zoom in and center on the currently selected polygon(s).
- **Clr** "unchecks" any currently selected polygons in the **To Be Verified** box.
- **All** selects all polygons in the selected county and district.
- **Approve** approves the currently selected polygon transaction for processing. It will appear in the **Committed** box.
- **Reject** sends the currently selected polygon transaction back to the **Work in Progress** box for modification or deletion.
- **Approve All** approves all polygon transactions currently residing in the **To Be Verified** box.
- **Reject All** sends all polygon transactions currently residing in the **To Be Verified** box back to the **Work In Progress** box for modification or deletion.
- **History** displays some history information on the district polygon or transaction.
- **Hide/Show** click this button to hide (or 'minimize') the selected box, or show it again after it has been hidden.

---

**To Be Verified Box**

<table>
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</table>

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COMMITTED BOX

**Committed Box**

**Hide/Show** • Click this button to hide (or 'minimize') the selected box, or show it again after it has been hidden.

<table>
<thead>
<tr>
<th>Committed:</th>
<th>Hide</th>
</tr>
</thead>
<tbody>
<tr>
<td>GoTo (1)</td>
<td>Clr (1)</td>
</tr>
</tbody>
</table>

**GoTo** • causes the map to zoom in and center on the currently selected polygon(s).

**Clr** • "unchecks" any currently selected polygons in the Committed box.

**All** • selects all polygons in the selected county and district.

**History** • displays some history information on the district polygon or transaction.

---

**BUTTONS AND FEATURES** (Continued)

**COMMITTED BOX**

- Hide/Show: Click this button to hide (or 'minimize') the selected box, or show it again after it has been hidden.
- GoTo: causes the map to zoom in and center on the currently selected polygon(s).
- Clr: "unchecks" any currently selected polygons in the Committed box.
- All: selects all polygons in the selected county and district.
- History: displays some history information on the district polygon or transaction.

---

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Understanding how to navigate the map is an important part of learning to use IMAP effectively. The following 2 pages provide a detailed explanation of the functions and displays found within the mapping system.

- **Zoom ‘In’ & ‘Out’ Bar**
  Zoom in by clicking on the plus (+) sign or by dragging the marker up on the bar. Zooming in will give more detail to the map. Zoom out by clicking on the minus (-) sign or by dragging the marker down on the bar. Zooming out will give less detail to the map while showing a larger area.
  [You can also zoom in & out by using the middle-rolling button on your mouse when your mouse cursor is on the map.]

- **Search Results**
  If one or more matches are found for your address or intersection search, they will be displayed here. Click the drop-down list to view all options and select the correct location.
Mouse Cursor Functions

**Display:** The default setting for your mouse cursor. You will need to be in Display mode to use most of the functions of the map.

**Identify:** Select this function to identify roads, highways, rivers, creeks, etc., on the map that may not show a name. Address range information will also be displayed, if available. The info will appear in the bottom section of the map next to “Highlight.” Zooming in on the map makes more names visible.

**Measure:** Use this function to measure the distance between points on the map. The info will appear in the bottom section of the map, under Segment Length and Total Length. In measure mode, right-clicking will add a placemark.

**Placemark:** The Placemark function is used to leave markers on the map, for later reference. This can be very helpful when used in conjunction with the Measure tool.
Now that you know how to interact with the different components of IMAP, **LET'S GET STARTED!** The following pages outline a step-by-step walkthrough on adding new polygons to your database, as well as viewing, deleting, and modifying your currently active district polygons.

### VIEWING A POLYGON

After registering and logging in, the main menu will appear. Select **EDIT MEMBER MAP**. This will bring you to IMAP.

#### Location Information Screen

1. Select the state, county and district code you would like to work with in the Location Information section at the top of the screen.

2. Click on **GO!** at the right side of the screen. The Districts box will display all active district polygons currently on record within the county you have selected.

#### Districts Box

3. When in the Districts box, select the record ID of the polygon you wish to view by clicking on the check-box underneath the “Map” column for that record ID. Notice the polygon you have selected now appears in blue on the map. To get a closer look at the polygon you have selected, click the **GOTO** button located in the bottom-left corner of the Districts Box.
Important: The changes you make to your district polygons in IMAP do not go into effect immediately. All transactions must pass through the Work In Progress and To Be Verified steps. Once they appear in the Committed box, the call center computer installs them in the database within the next few days. We will send you an email notifying you that the changes have become active.

4. At this point, you can choose MODIFY to change the boundaries of the district polygon, or DELETE to remove the polygon from our system.
VIEWING A POLYGON [Continued - Alternate Method]

Don’t have your specific Record ID number? That’s ok - Here’s an Alternate way to view your District Polygons.

1. When in the Districts box, click the All button, then the Goto button to display all active polygons. Notice the polygons selected now appear in blue on the map. Zoom in to get a closer look at the polygons.

2. Once you have found the polygon you are looking for, click on it to display it’s corresponding Record ID.
1. To begin adding a new polygon to the database, first navigate in the map to the selected area.

2. Click the **NEW** button at the bottom of the **Work In Progress** box.

3. Start drawing the polygon by clicking on the map where you would like to begin. Then release the button and move the mouse in the desired direction. **Click and Release** each time you would like to make another line of the polygon.

Refer to the ‘**Segment Length**’ and ‘**Total Length**’ displays in the lower portion of the map to ensure that the proper footage is mapped.
ADDING A POLYGON (Continued)

4. Continue until the entire area needed is covered.

5. To close the polygon, simply click on the first point you made on the map.

Note: If you make a mistake while drawing your polygon, there are several tools for correcting it, found in the bottom-right corner of the map window. The “Delete Last” button will delete the last point you placed on the map. The “Edit Points” button allows you to move any point you have already placed by “dragging-and-dropping.” The “Clear” button will delete the polygon you are working on completely, allowing you to start over. Finally, clicking “Cancel” will cancel the transaction entirely.

6. Once you have drawn the polygon, click the button labeled **Done** in the bottom right corner of the map. This will bring up a window labeled **Transaction from District Polygon Information**. You may enter a date you would like the change to go into effect by either manually entering it (in MM/DD/YYYY format) or selecting it from the calendar button. The new polygon will be installed on that date or as soon thereafter as possible. You may also enter any **comments** that might be applicable to the new polygon, if desired. Click **OK** if you are satisfied with the polygon, or hit **Cancel** to start over. After you have clicked **OK**, the new polygon transaction will appear in the list located in the **Work In Progress** box.

**IMPORTANT**: You can only draw new polygons that are completely contained within the county you are currently viewing. (See Appendix ‘A1’ for more details)
DELETING A POLYGON

1. Select the polygon that you wish to delete from the list in the Districts box.

2. Click DELETE.

3. This will bring up the window labeled “Transaction From District Polygon Information.” Enter the date you wish the deletion to become active, then click OK. After you have clicked OK, the Delete transaction will appear in the Work In Progress box.

Remember: The Delete transaction will still need to pass the Work In Progress and To Be Verified steps before changes can be made to the database.
1. Select the polygon from the list in the Districts box that you wish to modify, and click the Goto button to center the polygon on the map.

2. Click MODIFY.

3. Each point on the polygon will display a square. To modify the polygon, click and hold on any point, drag it to the desired location, and release the mouse button. Continue to “drag-and-drop” until you have achieved the desired polygon shape. Single clicking on any point will delete that point.

Notice that unchanged portions of the existing polygon will stay blue, while the newly expanded/edited portion will be yellow.
4. Click on the **Done** button, located in the bottom-right corner of the map. This will bring up a window labeled “**Transaction From District Polygon Information**.”

Enter the date you wish the modification to become active, then click **OK**. The newly modified polygon will now appear in the **Work In Progress** box.

The newly modified polygon will be displayed in **red**, and the original polygon will still be displayed in **blue**.

**Map Display - OCC view**

**Transaction From District Polygon Information**

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**Work In Progress**

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THE POLYGON TRANSACTION PROCESS

Any time you make any changes to your database, you create a transaction. In order for a transaction to become active, it must pass several steps of verification, represented by the 4 boxes located between the Location Information display and the Map display. The 4 steps [or ‘boxes’] are:

DISTRICTS - WORK IN PROGRESS - TO BE VERIFIED - COMMITTED

(The polygons appearing in the map display are color coded to indicate in which box they reside)

For example...

This newly created ‘Modify’ Transaction currently resides in the Work In Progress box. Clicking Submit will pass the transaction to the To Be Verified box.

Clicking Approve will submit the transaction to the call center for processing.

[It will also appear in the Committed box.]

Once the transactions are listed in the To Be Verified box, you will need to carefully verify the changes to ensure they are accurate. After approving the transactions, they will be listed in the Committed box, indicating to the call center you’re ready for the changes to go into effect. Remember, the transaction will go into effect according to the activation date, not immediately after you have committed it.

You will receive an email notification when you commit the transaction, and ANOTHER once the transaction has gone into effect.

The following pages explain the transaction ‘boxes’ and their functionality.
THE POLYGON TRANSACTION PROCESS (Continued)

Districts

The Districts box contains a complete list of all currently active polygons matching the county and district code you selected in the Location Information section. In the Districts box you can view, modify or delete any of your currently active district polygons. When you select a polygon from the Districts list (by clicking the check box located to the far left of the list) it will appear on the map in blue, signifying it as an unmodified district polygon. When you choose to Modify or Delete an active polygon, a transaction is created, and will appear under the Work In Progress tab.

NOTE: It is common for District polygons and polygons from other boxes to overlap each other. You may go to the appropriate box (Districts, Work In Progress, To Be Verified, or Committed) and click CLR for the polygons you wish to stop being displayed on the map.
THE POLYGON TRANSACTION PROCESS (Continued)

Work In Progress

The Work In Progress box contains a list of transactions - polygons that are in the process of being newly created, modified or deleted. Any transactions that began in the Districts box will appear here next. In the Work In Progress box you can create new district polygons (“New”), submit existing polygon transactions to the To Be Verified box (“Submit”), or cancel existing polygon transactions entirely (“Abort”). You can also modify any polygon transactions listed here (“Edit”).
THE POLYGON TRANSACTION PROCESS (Continued)

To Be Verified

The To Be Verified box contains a list of polygons that have “passed” the previous Districts and Work In Progress steps, and are waiting for final verification or rejection. Here you can either Approve a transaction, which will submit the polygon for inclusion in the database, or Reject a transaction, which will bounce it back to the Work In Progress box.

To Be Verified Box

Map Display - OCC Map

Polygons that appear in the To Be Verified box will be displayed in YELLOW on the map.
THE POLYGON TRANSACTION PROCESS (Continued)

Committed

The Committed box contains a list of all polygon transactions that have been fully approved. Once the polygon has passed the final step of verification (the To Be Verified section), a record of the transaction will appear in this section so that you can view a list of all polygons that have been added, edited, or deleted. Once the transactions have been installed, the polygons will no longer be listed here, and will be displayed in the Districts box (unless deleted).

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</tr>
</tbody>
</table>

Polygons that appear in the Committed box will be displayed in GREEN on the map.

www.callbeforeyoudig.org
Exiting IMAP

After all changes have been made and submitted, exit IMAP by clicking on the EXIT button in the upper right corner of the screen. This will then take you back to the main menu and you can logout.

Activation Date for New or Changed Polygons

Your polygons may or may not be installed on the actual date you requested for activation. Updates are done daily Monday through Friday (excluding holidays). Changes are installed on the requested date or as soon thereafter as possible. If you have not received an email confirmation of your polygon submissions within one week of your selected activation date, please call 877-668-4001.

Questions? Comments? Suggestions? Feel free to contact the Utility Notification Center database department at 877-668-4001 or ordatabase@occinc.com
Polygons Drawn Outside County Boundaries

You can only draw new polygons that are completely contained within the county you are currently viewing [county boundaries are visible in the OCC map view]. **IMPORTANT:** If you attempt to draw a polygon that extends beyond the county boundaries, the computer will “clip” the outlying portions of your polygon, and you will see this pop-up item.

If you want your notification area to extend into another county, you must create a new polygon in the other county that continues your notification area.

Polygon as drawn by the user – note the sections extending outside the currently selected county.

Polygon after ‘clipping’ – all sections of the polygon originally drawn outside of the county have been removed.