



EMAIL TICKET AGREEMENT and RELEASE FORM

The Hawaii Public Utilities Commission (PUC) has entered into an agreement with One Call Concepts (OCC), as the provider for the Hawaii One Call Center (HOCC).

You acknowledge, by your signature below, for your organization, that the HOCC has no control over third party telecommunications networks, servers, or the internet used in providing the services requested above, and that delays and disruptions of other transmissions over such networks are completely beyond the control of HOCC. HOCC or OCC does not guarantee the availability or reliability of such telecommunications networks beyond its control.

It is your organization's responsibility to confirm that all information sent through the internet (tickets by sequence number, audits, etc.) is received. Because emergency and other priority messages will be sent through the internet, your organization must accept responsibility to frequently check your email account and confirm the receipt of all information sent to your designated location.

By signing below, your organization agrees that it releases, remises and forever discharges, for itself and its predecessors, principals, agents, successors, and assigns, HOCC and/or OCC, and any of its agents, employees, successors and assigns of and from all claims, demands, damages, actions, causes of action nor suits at law or in equity, of whatsoever kind or nature, for or because of any tickets, reports or other information that HOCC attempts to transmit to you through the use of e-mail over the internet.

If you have any questions, please do not hesitate to contact the OCC Database Department at 877-668-4001.

READ, ACKNOWLEDGED AND ACCEPTED:

Company: _____ Terminal Code: _____

Signature: _____ Date: ____/____/____

Print Name: _____ Title: _____

Phone Number: (____) _____

Email Address to Send Locates: _____

Accepted by:

Hawaii One Call Center

By: _____

Print Name: _____

Date: _____